

## Suffolk Retreats: Offering accommodation for

 between 10-24 guests Set in 9 acres of open countryside. Just over an hour from london

## SUFFOLK RETREATS THE PERFECT PLACE FOR GROUPS TO ENJOY. GREAT AS A BASE TO EXPLORE THE AREA OR JUST STAY ON SITE AND RELAX.

- Set in 9 acres of wonderful Suffolk Countryside.
- Accommodation for up to $\mathbf{2 4}$ guests.
- Mix and Match accommodation to suit your group size.
- Complimentary use of extensive games room.
- Plenty of outdoor space, with garden games, giant chess and croquet.
- Gas BBQ with gas provided.
- Private Decking Area.
- FREE On Site parking.
- FREE Wi-Fi.
- Option to add hot tub.
- Granary guests: Option to add sauna.
- Option to add additional activities. Assault course / bouncy castle / Archery.
- Option to Add Its a Knock out Session.
- Check in from 3pm
- Check out 10.00am.


## FORLARGEGROUPS CHECK OUTOUR ALLINCLUSIVE DIAMOND PACKAGE PAGE 10



## Things to do nearby.

There is so much to do with Newmarket race course, Newmarket Horse racing museum, and Newmarket Nights
Many churches, memorials, historic places of interest.
Clare Priory Park, walks, cycle routes, antique centres, local village pubs and Tea shops, all within a short drive.

Go Punting or visit the famous university buildings in Cambridge, just 30 minutes or so drive.

We are situated near to the famous market town of Bury St. Edmunds, with the
 Cathedral, Abbey gardens and an abundance of shops.

Visit Long Melford, with the famous Kentwell Hall, Melford Hall or its beautiful church.

We also have cinemas, golf, bowling and horse riding nearby.


Or if you prefer just stay on site and relax away from the hussle and bustle.


## ACCOMMODATION SUMMARY - Choose any of our 5 properties.



## THE GRANARY FOR UP TO 10 GUESTS AVAILABLE ALL YEAR ROUND

The Granary has 4 bedrooms all with ensuite shower and toilet. All bedrooms have their own TV's.

- Master Bedroom: 1 x King Sized Bed.+ Whirlpool Bath.
- Bedroom 2: 1 x Double Bed
- Bedroom 32 x Twin Beds
- Bed 4 Family Room. 1 x Double Bed and 2 x Full Sized Single Bunk Beds.+ Whirlpool Bath.
- OPTION TO ADD HOT TUB AND SAUNA



## COTTAGE ROOM FOR 2 GUESTS AVAILABLE ALL YEAR ROUND

- A lovely spacious double room with ensuite shower and toilet. With TV.
- With beautiful waterside views.
- Situated adjacent to The Granary.



## 3 x TRADITIONAL MONGOLIAN YURTS FOR UP TO 12 GUESTS

## CLOSED OCTOBER - MARCH.

- 2 x Large Yurts: Each with 1 x Double Bed + 2 Singles beds and 1 fold up Bed with wood burner.
- 1 x Small Yurt with 1 x Double Bed with wood burner for heating and cooking,
- OPTION TO ADD OUTDOOR HOT TUB



## THE GRANARY - OVERVIEW: 4* Gold 9th Year.

The Granary was a former Grain store which has been painstakingly converted and now offers, self catering accommodation for up to 10 guests in 4 bedrooms.

Set in 9 acres of private grounds.......

- Awarded 4* Gold for the 9th year in succession.
- Open plan modern living.
- 4 bedrooms all with en-suites \& TVs with Freeview.
- Lounge has 48 " wall mounted Smart TV.
- Fully equipped kitchen.
- Crockery / cutlery / pots / pans.
- Large wine rack / Selection of glasses, bottle opener and cork screw.
- Dishwasher, washer/dryer and microwave.
- Fridge / Freezer. Towels and bedding provided.
- Leather sofas / wooden floors throughout.
- Dining area, has seating for up to $\mathbf{1 0}$ people.(Additional seating available).
- Further cloakroom with toilet and hand basin.
- Blue tooth speaker in lounge area.
- Use of separate seating area, adjacent to the games room.
- Complimentary use of large Games Room with blue tooth speakers.
- Free Wi-Fi.
- Use of separate outdoor tables and chairs.
- Small well stocked lake and wonderful countryside views. Sorry No Fishing.
- Free secure car parking.
- Outdoor Garden Games.
- Use of Private Decking Area and BBQ.(Calor Gas provided).


## OPTION TO ADD USE OF HOT TUB \& SAUNA

Luxury Canadian hot tub. Seats up to 9 people. With 45 therapeutic massage jets. Includes outdoor cooler to chill a bottle of champagne or two. Towels.
Blue tooth speaker so you can play your own music.
4/5 Person Sauna.
Open 24/7.


THE YURTS - OVERVIEW Alternative accommodation.

## CLOSED OCTOBER - MARCH

- Hand Crafted in Traditional Mongolian Style.
- Awarded 4 stars for Alternative Accommodation.
- Complimentary Use of the Grounds.
- Complimentary use of Gas BBQ (Gas included).
- Wood burning stove with built in cooker.
- All wood for heating and cooking included.
- Various cooking equipment.
- Double beds in all Yurts.
- Day bed converts to 2 singles or 1 king sized bed in large yurts.
- Futon bed in large yurts for 5th guest.
- All bed linen provided.
- Chest of draws / Lanterns / Rugs / Cushions.
- Crockery and Cutlery.
- Mugs / Cool Box / Jug and Glasses
- Indoor Dining Table and chairs
- High quality shower \& toilet block.
- Outdoor Table and Chairs.
- Use of seating area, adjacent to the games room with TV.
- Use of extensive games room (shared with other guests on site).

OPTION TO ADD USE OF OUTDOOR HOT TUB TOO.

For a night under the stars you will never forget......


FOR COMPLETE AUTHENTICITY THE YURTS DO NOT HAVE ELECTRICITY BUT DONT PANIC, PLENTY OF PLACES TO CHARGE MOBILES.


## GAMES ROOM AND ON SITE FACILITES.

## ALL THOSE BOOKING ACCOMMODATION CAN ENJOY

 COMPLIMENTARY USE OF GAMES ROOM AND ON SITE FACILITES.

Large games room, with air hockey, football table, dart board, table tennis table, \& board games. There is also a pool table (small charge of $£ 0.50$ p per game).


## OUTSIDE

Play giant chess, garden cricket, rounders, croquet on the lawn, or bring your own party games.

Get some great photos from our new viewing mound.


## FREQUENTLY ASKED QUESTIONS

What time can we access the site:
What time do we have to vacate the site: Is there parking on site:
Can large vehicles access the site:
Do you require a damages deposit.
How much deposit do I need to pay:
When is the balance due:
Are dogs allowed on site:
Can we invite guests not staying, to visit:
Is there a minimum stay:
Is there a minimum age limit:

Access to the site is from 3PM on arrival day.
We ask that the site and grounds be vacated by 10.00am on departure day.
There is plenty of free on site parking.
We can accommodate large vehicles including coaches
We take a small damages deposit which is refunded within 7 days or departure. We require $25 \%$ of the booking value (non-refundable) to secure your dates.
The balance is not due until 10 weeks before your event date.
Sorry NO DOGS allowed.
Additional guests only allowed if booking one of our celebrations packages There is no minimum stay.
The lead person must be 18 years or over.

## CALL 07947187073 or EMAIL TO BOOK.




## DIAMOND PACKAGE - Available March-September.

Looking for something extra special for a large group gathering?


- Exclusive use of the whole site.
- 2 Nights Accommodation for up to 24 guests.
- Exclusive use of games room.

- Use of 9 seater indoor hot tub, with blue tooth speakers and lights.
- Use of 5 seater outdoor hot tub.
- Use of Sauna.
- Private Decking Area overlooking the lake.
- Use of Gas BBC Gas included.


Use of additional dinning area to seat all of your group. Late Check out to 11am


Why not add an afternoon Tea Package? Ask for details, or see activities as below:


1 DAY£150.00
1 DAY£275.00

1 DAY £ 375.00
1 DAY£125.00
1 DAY£ 75.00
1 DAY £200.00


DURATION OF YOUR STAY£250.00 DURATION OF YOURSTAY £ $\mathbf{3 7 5 . 0 0}$ DURATION OF YOURSTAY£475.00 DURATION OF YOUR STAY £200.00 DURATION OF YOUR STAY £125.00 DURATION OF YOUR STAY £250.00


WECAN ORGANISE ANIT'S A KNOCK OUT EVENT. MINIMUM 10 PARTICIPANTS. ASK FOR DETAILS

## BOOKING TERMS AND CONDITIONS. $1 / 4$

AS SOON ASABOOKINGIS MADEWE WHLLFORWARDANINVOIGETOYOU EITHER VIA POSTOREMAIL.THE DATES OF YOUR BOOKING WILLTHEN BEHELDFORAPERIODOF48 HOURSINORDERFORYOUTOMAKETHE PAYMENT DUE.

PRICING/VAT.
ALL PRICES WILL BEHELDFORAPERIODOF 48 HOURSFROMTHEDATEOFBOOKINGTOENABLEYOUTOSEND IN THEREQUIRED DEPOSIT PAYMENT. PRICES WILL NOT CHANGE ONGEAFIRMBOOKING IS MADE. THERE WILL BENO VAT ADDED TOANY PART OF YOUR INVOICE.

CANCELLATION
CANCELLATION BY YOU AT ANY TIMEFOR ANY REASON WILL RESULTIN YOUR DEPOSIT BEING FORFEITED, AS ALL DEPOSITSARENON-REFUNDABLE.
CANCELLATION OF ANY HOLIDAY AFTERITHASBEENPAIDINFULLANDATA DATE 10 WEEKS OR MOREIN ADVANCE OF YOUR CHECK IN DATE, WILL RESULT INFORFEITUREOF $25 \%$ OF THE BOOKING AMOUNT AND THE BALANCE BEING RETURNED TO YOU AS SET OUT BELOW.
CANCELLATION OF YOUR HOLIDAY WITHIN 10 WEEKS OF YOUR CHECK IN DATE WILLRESULTIN THE FOLLOWING AMOUNTS BEING PAYABLE.
NOTICEPERIODGIVEN: 10 WEEKS OR MORE 20\% OF BOOKING/9 WEEKS 30\%/8 WEEKS $35 \% / 7$ WEEKS $40 \% 6$ WEEKS $50 \% / 5$ WEEKS $60 \% / 4$ WEEKS $70 \% / 3$ WEEKS $80 \% 2$ WEEKS $90 \% / 1$ WEEK ORLESS $100 \%$ ANY BALANCES WILL BEREFUNDED WITHIN 14 DAYS OF YOUR NOTICE OF CANGELLATION.

COMPLAINTS
IN THE EXTREMELY UNLIKELYEVENT THAT YOU HAVEANY COMPLAINTABOUT YOUR STAY, YOU MUST NOTIFY US DURING YOUR STAY IN ORDER THATALL REASONABLESTEPSBETAKENTORESOLVE THEISSUES. COMPLAINTS MADE AFTER THE HIRE PERIOD WILL NOT BE VALIDATED.

LOCAL INFORMATION
WE WILLENDEAVOURTO KEEPALL WEBSITEINFORMATIONANDLOGALLINKS UPTODATEATALL TIMES. OCCASIONALLYCHANGESAREMADEBEYONDOUR CONTROL.

LIABILITY
WECANNOT ACCEPTANYLIABILITYFORACCIDENT, LOSS OF PROPERTYOR PERSONAL INJURY WHILSTON YOUR STAY.

THE USE OF PRIVATEAREAS INCLUDING, POND AREA, WALKS, FEEDING ANIMALS AND ANY OTHER ACTIVITIES ON THE OWNERS LAND IS THERESPONSIBILITYOF THEGUESTANDIS DONE SO AT THEIR OWN RISK.

## BOOKING TERMS CONTINUED

WEWILL NOT BELIABLETOANY REFUNDSINTHEUNLIKELYEVENTOFANY ELECTRIGALAPPLIANCES NOT WORKING THROUGH LOSS OF POWER, OR POWER CUTS, WHICH ARE DUE TO CIRCUMSTANCES BEYOND OUR CONTROL.

WEWILL NOTBELIABLEFORANYREFUNDS IN THE UNLIKELYEVENT OF THE WATER ORELECRICITYSUPPLY BEING INTERRUPTED, THROUGH CIRCUMSTANCES BEYOND OUR CONTROL.

DUE TO OUR RURAL LOCATION - WE CANNOT $100 \%$ GUARANTEEINTERNET/WIFI CONNECTIONS, AS OCCASIONALLY STRENGTH WILLVARYAND SIGNAL STRENGTHCANONOCCASIONBEQUITE POOR.

GUESTS AND VISITORS LEAVE POSSESSION ON SITEAT THEIR OWN RISK. WE DO NOT RECOMMEND ITEMS OF VALUEARELEFTUNATTENDEDANDARENOTLIABLEFORANY LOSS OR DAMAGE HOWSOEVERCAUSED.

PETS
PETS ARE NOT PERMITTED UNDER ANY CIRCUMSTANCES.
HEN AND STAG PARTIES.
WEAREHAPPY TO ACCOMMODATEALLMALEORALLFEMALEGROUPSBUTRESERVETHERIGHT TOASKTO WHOLEGROUP TOLEAVE, WITHOUTANY REFUNDS, IF ANY ANTISOCIAL BEHAVIOUR IN ANY WAY INTERFERES WITH THE ENJOYMENT OF OTHER GUESTS ON THE SITE.

CHILDREN ARE WELCOME. HOWEVER THEY MUST BE ACCOMPANIED AT ALL TIMES BY A RESPONSIBLEADULT FOR THEIR OWN SAFETY. WE WOULD ALSO LIKEALL GUESTS TORESPECT THE QUIET AND PRIVACY OF OTHER GUESTS.

GENERALCONDUCT - ALL GUESTS.
QUIET ENJOYMENT SHOULD BERESPECTED FOR ALL GUESTS.
NO OTHER PERSONS THAN THOSEDETAILED ON THEBOOKINGFORMAREALLOWED IN THEHOLIDAYLET, YURTS ORGROUNDSAT ANY TIME WITHOUT THEADVANCEPERMISSION OF THEOWNERS.

GUESTS UNDERTAKETO BEHAVEIN A PROPER, APPROPRIATE ANDLEGAL MANNER WITH DUERESPECT TO THE OWNER, THEPROPERTYAND OTHERGUESTSAND THEIR PROPERTY.IFANY GUEST BEHAVES INAPPROPRIATELY ORIMPROPERLY (OF WHICH THEOWNER WILL BE THE FINAL JUDGE ON THEIR PROPERTY), OR ILLEGALLY, THE OWNER RESERVES THERIGHT TO ASK THE GUEST AND THEIR PARTY (AT THEIR DISCRETION) TO LEAVE THE PROPERTY BEFORE THE END OF THE HOLIDAY PERIOD. NOREFUNDS WILL BE GIVEN. DRUNKEN OR ABUSIVE BEHAVIOUR TOWARDS OWNERS OR OTHER GUESTS WILLBECONSIDEREDABREACHOF CONTRACTANDTHOSE INVOLVED WILLBEASKEDTOLEAVE.
BOOKING TERMS CONTINUED ..... $3 / 4$
THEOWNER RESERVESTHERIGHTTO SUETHEGUEST FORANY LOSS, DAMAGEORINJURYGAUSEDTO THE OWNER, THE PROPERTY OR TO OTHER GUESTS AND/ORTHEIR PROPERTY.
GUESTS AREASKED TO VACATE THEIR ROOMS/YURTS BY $10 A M$. GUESTS AREASKED NOT TO ARRIVE BEFORETHE GIVENARRIVALTIMES OF 3PM UNLESSBYPRIORARRANGEMENT.
ALLKEYS TO BE HANDED BACK PRIOR TO DEPARTURE.
ANY MONIES OWED FOR EXTRA SERVICES OFFERED TO BE PAID IN FULL BEFORE DEPARTURE.
DUEGARETOBETAKEN WITHALLGOODSUSED DURING YOUR VISIT.
IT IS PERFEGTLYACGEPTABLEFORGUESTSTOBRINGINTHEIROWNFOOD DURINGTHEIRSTAY.ALIST OF LOCALSHOPS WILL BEPROVIDEDONARRIVAL.
GUESTS AREASKED WHEREPOSSIBLETO USE THERECYCLINGBINS ON SITE.
GUESTS AREASKEDTO BE CONSIDERATETOOTHERS WHEN LIGHTINGBBQ'SAND TOLIGHT THEM AWAY FROM THEYURTS.
WEOPERATEANO SMOKINGPOLICY INSIDEANYOFTHEBUILDINGSORYURTS.
THE USE OF PARTY CANNONS OR SIMILARIS STRIGTLYPROHIBITED. IF USED THEREWILLBEAN AUTOMATIC CLEANING CHARGEOF 550.00 .
ANYITEMS LEFT ON SITEAND NOT RECLAMMED WITH28 DAYS OFDEPARTUREWILLBEDISPOSEDOF ACCORDINGLY.
BREACHOFBOOKING CONDITIONS
IFTHEREISABREAGHOFANYOFTHECONDITIONS BYTHEGUESTORANYOFTHERRPARTY,THEOWNERS SHALLRESERVETHE RIGHT TO RE-ENTER THE PROPERTY ANDEND THEHOLIDAY AND ASK THEGUEST AND THEIR PARTYTOLEAVEIN ADDITIONTO THEIR OTHER RIGHTS SPEGIFIEDINTHESEBOOKING CONDITIONS.
GOVERNING LAW AND JURISDICTION
ANY DISPUTE WILLBEGOVERNEDBYTHENON-EXGLUSIVELAW AND JURISDIGTION OF THE ENGLISHCOURTS.

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BOOKING TERMS CONTINUED............

THELEAD PERSON MAKING THEBOOKINGMUSTBEOVERTHEAGEOF18ANDMUSTAGREETHAT:
- ALLINFORMATIONGIVEN ON THEBOOKING FORMISTRUEAND CORRECT.
- THELEAD PERSON MUST NOTIFY THEOWNERS OFANY CHANGEOFBOOKING DETAILS IN ADVANGEOF THE BOOKING DATE
- THELEAD PERSON MUST BEAUTHORISEDTOAGREETHEBOOKINGGONDITIONS ONBEHALFOFALLPERSONS INCLUDED ON THE BOOKING FORM, INCLUDING THOSE SUBSTITUTEDORADDEDATA LATER DATE;
- THELEAD PERSON AGREES TO TAKE RESPONSIBILITY FOR THE ENTIREPARTY OCGUPYING THE PROPERTYAT ALL TIMES.
- THE LEAD PERSON AGREES tO ABIDE BY THE TERMS AND CONDITIONS AS SET OUT ABOVE.

SUFFOLKRETREATS RESERVESTHERIGHT TOREFUSEA BOOKING WITHOUT EXPLANATION.```

